

# Broadband Facts

## EPB Fiber Optics

### Professional Internet 300 Mbps

Fixed Broadband Consumer Disclosure

---

<b>Monthly Price</b>	<b>\$500.00</b>
----------------------	-----------------

---

This monthly price is an introductory rate	No
Time the introductory rate applies	Not applicable
Monthly price after the introductory rate	Not applicable
Length of contract	0-36 months
Link to Terms of Contract:	<a href="#">Click to view terms</a>

---

## Additional Charges & Terms

<b>Provider Monthly Fees</b>	<b>\$0.00</b>
<b>One-Time Purchase Fees</b>	
Installation	up to \$750
Wiring	up to \$220 per jack/outlet
<b>Early Termination Fee</b>	up to 50% of remaining monthly charges
<b>Government Taxes</b>	<b>\$0.00</b>

---

## Discounts & Bundles

Bundle discounts up to 10% may be available with select voice products. Term discounts may be available for 2-year and 3-year commitments. Please speak with an EPB sales representative for more details.

Call 423-648-1500

---

## Speeds Provided with Plan

Typical Download Speed	<b>314 Mbps</b>
Typical Upload Speed	<b>312 Mbps</b>
Typical Latency	<b>2 ms</b>

---

<b>Data Included with Monthly Price</b>	<b>Unlimited</b>
Charges for Additional Data Usage	<b>\$0.00</b>

---

## Network Management Policy

[www.epb.com/network-management-business](http://www.epb.com/network-management-business)

## Privacy Policy

[www.epb.com/privacy](http://www.epb.com/privacy)

---

## Customer Support

Phone: (423) 648-1372  
Website: <https://www.epb.com>

---

Learn about the terms used on this label. Visit the Federal Communications Commission's Consumer Resource Center.

[fcc.gov/consumer](http://fcc.gov/consumer)

Unique Plan Identifier: F0018540237C100S000300V001

# Broadband Facts

## EPB Fiber Optics

### Professional Internet 500 Mbps

Fixed Broadband Consumer Disclosure

#### Monthly Price

**\$900.00**

This monthly price is an introductory rate	No
Time the introductory rate applies	Not applicable
Monthly price after the introductory rate	Not applicable
Length of contract	0-36 months
Link to Terms of Contract:	<a href="#">Click to view terms</a>

#### Additional Charges & Terms

<b>Provider Monthly Fees</b>	<b>\$0.00</b>
<b>One-Time Purchase Fees</b>	
Installation	up to \$750
Wiring	up to \$220 per jack/outlet
<b>Early Termination Fee</b>	up to 50% of remaining monthly charges
<b>Government Taxes</b>	<b>\$0.00</b>

#### Discounts & Bundles

Bundle discounts up to 10% may be available with select voice products. Term discounts may be available for 2-year and 3-year commitments. Please speak with an EPB sales representative for more details.

Call 423-648-1500

#### Speeds Provided with Plan

Typical Download Speed	<b>523 Mbps</b>
Typical Upload Speed	<b>522 Mbps</b>
Typical Latency	<b>2 ms</b>

#### Data Included with Monthly Price

**Unlimited**

Charges for Additional Data Usage	<b>\$0.00</b>
-----------------------------------	---------------

#### Network Management Policy

[www.epb.com/network-management-business](http://www.epb.com/network-management-business)

#### Privacy Policy

[www.epb.com/privacy](http://www.epb.com/privacy)

#### Customer Support

Phone: (423) 648-1372

Website: <https://www.epb.com>

Learn about the terms used on this label. Visit the Federal Communications Commission's Consumer Resource Center.

[fcc.gov/consumer](http://fcc.gov/consumer)

Unique Plan Identifier: F0018540237C100S000500V001

# Broadband Facts

## EPB Fiber Optics

### Professional Internet 1 Gig (1,000 Mbps)

Fixed Broadband Consumer Disclosure

---

<b>Monthly Price</b>	<b>\$1,750.00</b>
----------------------	-------------------

---

This monthly price is an introductory rate	No
Time the introductory rate applies	Not applicable
Monthly price after the introductory rate	Not applicable
Length of contract	0-36 months
Link to Terms of Contract:	<a href="#">Click to view terms</a>

---

## Additional Charges & Terms

<b>Provider Monthly Fees</b>	<b>\$0.00</b>
<b>One-Time Purchase Fees</b>	
Installation	up to \$750
Wiring	up to \$220 per jack/outlet
<b>Early Termination Fee</b>	up to 50% of remaining monthly charges
<b>Government Taxes</b>	<b>\$0.00</b>

---

## Discounts & Bundles

Bundle discounts up to 10% may be available with select voice products. Term discounts may be available for 2-year and 3-year commitments. Please speak with an EPB sales representative for more details.

Call 423-648-1500

---

## Speeds Provided with Plan

Typical Download Speed	1,000 Mbps
Typical Upload Speed	1,000 Mbps
Typical Latency	1 ms

---

<b>Data Included with Monthly Price</b>	<b>Unlimited</b>
Charges for Additional Data Usage	\$0.00

---

## Network Management Policy

[www.epb.com/network-management-business](http://www.epb.com/network-management-business)

## Privacy Policy

[www.epb.com/privacy](http://www.epb.com/privacy)

---

## Customer Support

Phone: (423) 648-1372  
Website: <https://www.epb.com>

---

Learn about the terms used on this label. Visit the Federal Communications Commission's Consumer Resource Center.

[fcc.gov/consumer](http://fcc.gov/consumer)

Unique Plan Identifier: F0018540237C100S001000V001

# Broadband Facts

## EPB Fiber Optics

### Professional Internet 2.5 Gig (2,500 Mbps)

Fixed Broadband Consumer Disclosure

---

<b>Monthly Price</b>	<b>\$4,500.00</b>
----------------------	-------------------

---

This monthly price is an introductory rate	No
Time the introductory rate applies	Not applicable
Monthly price after the introductory rate	Not applicable
Length of contract	24-36 months
Link to Terms of Contract:	<a href="#">Click to view terms</a>

---

## Additional Charges & Terms

<b>Provider Monthly Fees</b>	<b>\$0.00</b>
<b>One-Time Purchase Fees</b>	
Installation	up to \$500
Wiring	up to \$220 per jack/outlet
<b>Early Termination Fee</b>	up to 50% of remaining monthly charges
<b>Government Taxes</b>	<b>\$0.00</b>

---

## Discounts & Bundles

Bundle discounts up to 10% may be available with select voice products. Term discounts may be available for 2-year and 3-year commitments. Please speak with an EPB sales representative for more details.

Call 423-648-1500

---

## Speeds Provided with Plan

Typical Download Speed	2,500 Mbps
Typical Upload Speed	2,500 Mbps
Typical Latency	1 ms

---

<b>Data Included with Monthly Price</b>	<b>Unlimited</b>
Charges for Additional Data Usage	\$0.00

---

## Network Management Policy

[www.epb.com/network-management-business](http://www.epb.com/network-management-business)

## Privacy Policy

[www.epb.com/privacy](http://www.epb.com/privacy)

---

## Customer Support

Phone: (423) 648-1372  
Website: <https://www.epb.com>

---

Learn about the terms used on this label. Visit the Federal Communications Commission's Consumer Resource Center.

[fcc.gov/consumer](http://fcc.gov/consumer)

Unique Plan Identifier: F0018540237C100S002500V001

# Broadband Facts

## EPB Fiber Optics

### Professional Internet 5 Gig (5,000 Mbps)

Fixed Broadband Consumer Disclosure

<b>Monthly Price</b>	<b>\$6,000.00</b>
----------------------	-------------------

This monthly price is an introductory rate	No
Time the introductory rate applies	Not applicable
Monthly price after the introductory rate	Not applicable
Length of contract	24-36 months
Link to Terms of Contract:	Click to view terms

## Additional Charges & Terms

<b>Provider Monthly Fees</b>	<b>\$0.00</b>
<b>One-Time Purchase Fees</b>	
Installation	up to \$250
Wiring	up to \$220 per jack/outlet
<b>Early Termination Fee</b>	up to 50% of remaining monthly charges
<b>Government Taxes</b>	<b>\$0.00</b>

## Discounts & Bundles

Bundle discounts up to 10% may be available with select voice products. Term discounts may be available for 2-year and 3-year commitments. Please speak with an EPB sales representative for more details.

Call 423-648-1500

## Speeds Provided with Plan

Typical Download Speed	5,000 Mbps
Typical Upload Speed	5,000 Mbps
Typical Latency	1 ms

<b>Data Included with Monthly Price</b>	<b>Unlimited</b>
Charges for Additional Data Usage	\$0.00

## Network Management Policy

[www.epb.com/network-management-business](http://www.epb.com/network-management-business)

## Privacy Policy

[www.epb.com/privacy](http://www.epb.com/privacy)

## Customer Support

Phone: (423) 648-1372  
Website: <https://www.epb.com>

Learn about the terms used on this label. Visit the Federal Communications Commission's Consumer Resource Center.

[fcc.gov/consumer](http://fcc.gov/consumer)

Unique Plan Identifier: F0018540237C100S005000V001

# Broadband Facts

## EPB Fiber Optics

### Professional Internet 10 Gig (10,000 Mbps)

Fixed Broadband Consumer Disclosure

<b>Monthly Price</b>	<b>\$7,650.00</b>
----------------------	-------------------

This monthly price is an introductory rate	No
Time the introductory rate applies	Not applicable
Monthly price after the introductory rate	Not applicable
Length of contract	24-36 months
Link to Terms of Contract:	Click to view terms

## Additional Charges & Terms

<b>Provider Monthly Fees</b>	<b>\$0.00</b>
<b>One-Time Purchase Fees</b>	
Installation	up to \$250
Wiring	up to \$220 per jack/outlet
<b>Early Termination Fee</b>	up to 50% of remaining monthly charges
<b>Government Taxes</b>	<b>\$0.00</b>

## Discounts & Bundles

Bundle discounts up to 10% may be available with select voice products. Term discounts may be available for 2-year and 3-year commitments. Please speak with an EPB sales representative for more details.

Call 423-648-1500

## Speeds Provided with Plan

Typical Download Speed	<b>9,822 Mbps</b>
Typical Upload Speed	<b>9,822 Mbps</b>
Typical Latency	<b>1 ms</b>

<b>Data Included with Monthly Price</b>	<b>Unlimited</b>
Charges for Additional Data Usage	<b>\$0.00</b>

## Network Management Policy

[www.epb.com/network-management-business](http://www.epb.com/network-management-business)

## Privacy Policy

[www.epb.com/privacy](http://www.epb.com/privacy)

## Customer Support

Phone: (423) 648-1372  
Website: <https://www.epb.com>

Learn about the terms used on this label. Visit the Federal Communications Commission's Consumer Resource Center.

[fcc.gov/consumer](http://fcc.gov/consumer)

Unique Plan Identifier: F0018540237C100S010000V001

# Broadband Facts

## EPB Fiber Optics

### Professional Internet 25 Gig (25,000 Mbps)

Fixed Broadband Consumer Disclosure

<b>Monthly Price</b>	<b>\$12,500.00</b>
----------------------	--------------------

This monthly price is an introductory rate	No
Time the introductory rate applies	Not applicable
Monthly price after the introductory rate	Not applicable
Length of contract	24-36 months
Link to Terms of Contract:	Click to view terms

## Additional Charges & Terms

<b>Provider Monthly Fees</b>	<b>\$0.00</b>
<b>One-Time Purchase Fees</b>	
Installation	up to \$250
Wiring	up to \$220 per jack/outlet
<b>Early Termination Fee</b>	up to 50% of remaining monthly charges
<b>Government Taxes</b>	<b>\$0.00</b>

## Discounts & Bundles

Bundle discounts up to 10% may be available with select voice products. Term discounts may be available for 2-year and 3-year commitments. Please speak with an EPB sales representative for more details.

Call 423-648-1500

## Speeds Provided with Plan

Typical Download Speed	20,268 Mbps
Typical Upload Speed	20,268 Mbps
Typical Latency	1 ms

<b>Data Included with Monthly Price</b>	<b>Unlimited</b>
Charges for Additional Data Usage	\$0.00

## Network Management Policy

[www.epb.com/network-management-business](http://www.epb.com/network-management-business)

## Privacy Policy

[www.epb.com/privacy](http://www.epb.com/privacy)

## Customer Support

Phone: (423) 648-1372  
Website: <https://www.epb.com>

Learn about the terms used on this label. Visit the Federal Communications Commission's Consumer Resource Center.

[fcc.gov/consumer](http://fcc.gov/consumer)

Unique Plan Identifier: F0018540237C100S025000V001