



Residential Water Heater Rebate Program

Customer Information

Homeowner Name _____ Today's Date _____
 Address _____ EPB Account # _____
 City _____ State _____ Zip _____
 Home Phone _____ Daytime Phone _____

Water Heater Information

Manufacturer _____ Purchase Price _____ Purchase Date _____
 Place of Purchase (store & location) _____
 Installed by (name & address) _____ Date Installed _____
 Warranty (# of years) _____ Serial # _____ Model # _____ Tank Size (gallon) _____
 Replacement Information (check one): Replaced existing electric water heater Replaced gas water heater

Proof of Purchase (receipt) and manufacturer's description of the water heater must be attached to receive rebate. All rebates will be in the form of a credit to your EPB bill.

Important Note: To be eligible for this rebate, the applicant/homeowner must agree to an on-site verification of the installation by an authorized EPB representative. EPB neither warrants nor inspects the equipment, installation, nor wiring of the water heater. EPB is not responsible for any defects in its installation or performance.

I have read the above and understand my installation is subject to verification.
 Signature (homeowner) _____ Date _____

Important Information

EPB will offer a \$50 Bill Credit to customers who replace their existing water heaters with more energy-efficient electric models.

Rebates will be offered if the new water heater:

- 1) Is a replacement for an existing water heater. *New construction installations are not eligible.*
- 2) Has a capacity of at least 40 gallons and meets minimum DOE requirements.
- 3) Is installed and operable within 60 days of purchase at the location designated on the customer's account. The unit must be installed in the EPB service area and is subject to validation by EPB.

To qualify for the credit:

- 1) Complete this application within 60 days of purchase.
- 2) Attach **all** of the following to the application: **a)** proof of purchase (receipt) and, **b)** manufacturer's description of the water heater.
- 3) Return the completed application and documentation to any EPB customer service center. **DO NOT INCLUDE IN BILL PAYMENT.** You may send the application and documentation via mail. Send directly to: EPB Energy Services, P.O. Box 182255, Chattanooga, TN 37422-7255.

Allow 4—6 weeks for validation and processing.

EPB Use Only
 Submitted at (EPB location): _____ Date: _____
 EPB representative: _____